

[Your agency will customize the introductory paragraphs based on your needs]

For example only...

*Our agency is starting to collect demographic data about our clients. We are not just asking you these questions to pry into your life. We are asking you these questions to use this information to correct inequities and promote fairness across Toronto and Canada.*

*We want to understand how to set up our programs and services to work better for people like you. We are going to ask you several questions about yourself. All of these questions are optional. None of your answers will be stored with your name.*

*The data you share with us here will only be used in combination with lots of other people's data. We will put many people's data together to get an idea of what programs and services are working best for different types of people. We might also share some of this grouped data with partner agencies in the Toronto social service sector so that we can look at the bigger picture of who our programs are missing and how we could all work together more effectively to fill those gaps with better programs and services.*

**Would you like to participate in this survey?**

Yes

No

**What is your age? Please select one only.**

0-9

10-11

12-19

20-29

30-64

65 or older

Prefer not to answer

*We know that language barriers can impact people's experiences when accessing health services and other programs. In order to understand language profiles of our clients/patients, we are going to ask you two questions on language.*

**What language do you prefer speaking? Please select one only.**

English

Albanian

American Sign Language (ASL)

Amharic

Arabic

Armenian

Assyrian Neo-Aramaic

Bengali

Chinese-Cantonese

Chinese-Mandarin

Chinese-Other Dialects

Farsi

French

Greek

Gujarati

Hindi

Hungarian

Indigenous-Cree

Indigenous-Mohawk

Indigenous-Ojibway

Indigenous-Oji-Cree

Indigenous-Other

Italian

Korean

Polish

Portuguese

Punjabi

Romanian

Russian

Serbian

Somali

Spanish

Tagalog

Tamil

Tibetan

Turkish

Ukrainian

Urdu

Vietnamese

Not listed, please describe: \_\_\_\_\_

Prefer not to answer

*Canada's history includes colonial and racist practices whose legacy still creates advantages and disadvantages for specific communities of people. We are collecting background information about people to work to build equitable programs and services.*

**Were you born in Canada?**

Yes

No

Prefer not to answer

**If no, how long have you been in Canada? Please select one.**

5 years or less

Between 6 and 10 years

More than 10 years  
Don't know  
Prefer not to answer

*Indigenous people from North America identify as First Nations (status, non-status, treaty or non-treaty), Inuit, Métis, Aboriginal, Native or Indian or having Indigenous ancestry. Customarily, Indigenous communities across what is currently known as Canada may not self-identify as belonging to one pan-Indigenous group. Instead, Indigenous identity may be tied to an individual's clan, community, nationhood, or language family.*

**Do you identify as Indigenous to what is now called Canada?**

Yes  
No  
Prefer not to answer

**If yes, please select all that apply.**

First Nations (examples: Ojibway, Cree, Mohawk, Mi'kmaq)  
Inuit or Inuk  
Métis  
Prefer not to answer

*People often describe themselves by their race or racial background. For example, some people consider themselves "Black", "White" or "East Asian".*

*We recognize this list of racial or ethnic identifiers may not exactly match how you would describe yourself. Keeping that in mind, which of the following best describes the racial or ethnic community that you belong to?*

**Which race category best describes you? Please select only one.**

Arab, Middle Eastern or West Asian (examples: Afghan, Armenian, Iranian, Lebanese, Persian, Turkish)  
Black (examples: Afro-Caribbean, African, Afro-Canadian)  
East Asian (examples: Chinese, Japanese, Korean)  
First Nations (examples: status, non-status, treaty or non-treaty, Inuit or Métis )  
Latin American (examples: Brazilian, Colombian, Cuban, Mexican, Peruvian)  
South Asian or Indo-Caribbean (examples: Indian, Indo-Guyanese, Indo-Trinidadian, Pakistani, Sri Lankan)  
Southeast Asian (examples: Filipino, Malaysian, Singaporean, Thai, Vietnamese)  
White (examples: English, Greek, Italian, Portuguese, Russian, Slovakian)  
More than one race category or mixed race, please select all that apply:

Arab, Middle Eastern or West Asian (examples: Afghan, Armenian, Iranian, Lebanese, Persian, Turkish)  
Black (examples: Afro-Caribbean, African, Afro-Canadian)  
East Asian (examples: Chinese, Japanese, Korean)  
First Nations (examples: status, non-status, treaty or non-treaty, Inuit or Métis )  
Latin American (examples: Brazilian, Colombian, Cuban, Mexican, Peruvian)  
South Asian or Indo-Caribbean (examples: Indian, Indo-Guyanese, Indo-Trinidadian, Pakistani, Sri Lankan)

Southeast Asian (examples: Filipino, Malaysian, Singaporean, Thai, Vietnamese)

White (examples: English, Greek, Italian, Portuguese, Russian, Slovakian)

Not listed, please describe:

Prefer not to answer

*We strive to provide programs and services that are inclusive to all types of ability. Disability is understood as any physical, mental, developmental, cognitive, learning, communication, sight, hearing or functional limitation that, in interaction with a barrier, hinders a person's full and equal participation in society. A disability can be permanent, temporary or episodic, and visible or invisible.*

**Do you identify as a person with a disability? Please select one only.**

Yes

No

Don't know

Prefer not to answer

We are asking all our survey respondents about their gender and sexual identities. This will help us monitor how services is impacting different communities. With this information we are able to respond to specific community needs and better plan for your social supports, public health, and other services.

**Gender identity is the gender that people identify with or how they perceive themselves, which may be different from their sex assigned at birth. Which of these best describes your gender? Please select only one.**

Woman

Man

Trans woman

Trans man

Gender non-binary (including gender fluid, genderqueer, androgynous)

Two-Spirit

Not listed, please describe:

Prefer Not to Answer

**Sexual orientation describes a person's emotional, physical, romantic and/or sexual attraction to other people.**

**What best describes your sexual orientation? Please select one only.**

Heterosexual or Straight

Bisexual

Gay

Lesbian

Queer

Two-Spirit

Don't know

Not listed, please describe:

Prefer Not to Answer

*We know that economic situations matter a lot in the types of services and programs that are needed.*

**What was your total household income before taxes last year? Your best estimate is fine. Please select one only.**

0 - \$29,999

\$30,000-\$49,999

\$50,000-\$69,999

\$70,000-\$99,999

\$100,000-149,999

\$150,000 or more

Don't know

Prefer not to answer

*We also know that income is impacted by the number of people supported by that income. The more people, the more stretched the income will be. So as part of asking about your income, can you let us know about your household.*

**Including yourself, how many people live in your home or household on a regular basis? Please select one only.**

1

2

3

4

5

6 or more

Prefer not to answer

**What is the Postal Code of where you usually live?**

Your postal code:

No fixed address:

Don't know:

Prefer not to answer: